



**The Swimsuit Dryer - Service & Repair Terms and Conditions:**

*"Shoretan" means Shoretan Leisure*

*"Client" means the person, firm or company requesting our services.*

**1. Collection & Delivery**

- a. In event of a fault or if servicing is required; collection and delivery of a Swimsuit Dryer can be arranged by Shoretan direct from site, however we require the unit to be disconnected from the installation location and fully boxed. Shoretan also require Client to use sufficient packaging to prevent any transit damage to the unit. Any transit damage caused by insufficient packaging is chargeable to the Client. Shoretan can send a box out to the client if required, this is chargeable.
- b. Please ensure the faulty spin dryer is packaged up at an accessible location for the courier drier to collect and that the relevant members of staff are informed. Failed collections will be charged at £10.00 per consignment.
- c. Shoretan will take all reasonable steps to ensure the protection from loss, any loss of our Clients equipment in transit, or at our factory will be covered and replacement goods will be supplied free of charge.
- d. The Company will dispose of any packaging The Client has supplied with the goods on arrival that is not suitable for purpose.

**2. Quotation Charges**

- a. Unless otherwise agreed in writing, Shoretan will charge the Client £50.00 administration, cleaning and assessment fee, and full shipping costs(if applicable) in the event that the client does not approve quotation.
- b. Quotations will be emailed over to the Client, in the event the Client refuses Shoretan's repair costs the faulty dryer will be returned in an unassembled condition. Shoretan can assemble the faulty spin dryer back to it's original state, however an additional £50.00 labour fee will payable by the Client.

**3. Authorizing Work.**

- a. In the event the Client wishes to proceed with Shoretan's Quotation a written purchase order will need to be issued by email.
- b. Shoretan shall not be liable for any claim arising out of the performance, or delay in delivery of the spin dryer.
- c. Shoretan reserves the right to deny credit to any Client and request payment in full before proceeding with works.

**4. Payment**

- a. Shoretan may require any clients to pay in advance for Swimsuit Dryers, or the company's services and repairs.
- b. All other invoices issued by the Company shall be paid by the Client within thirty 30 days of the date of invoice unless otherwise agreed in writing by the Company. In addition, invoices unpaid for more than 60 days after the invoice date will be referred to Daniels Silverman Limited and will be subjected to a surcharge of 15% plus VAT to cover the collection costs.
- c. If any amount of an invoice is disputed then the Client shall inform the Company of the grounds for such dispute within seven days of delivery of the goods.

**5. Warranties**

- a. All repaired equipment will receive a warranty period of **12 months on all parts replaced and a 6 month warranty on labour from delivery date.**
- b. Labour warranty does not cover repairs arising from a different fault than that originally repaired.
- c. Warranty does not cover parts or labour in the event of mis-use, which includes but is not limited to: blockages, water damage, vandalism, damage from incorrect installation, or damage in transit due to incorrect packaging used by the Client.
- d. Any repairs carried out by the Client during warranty period will invalidate the warranty unless agreed by Shoretan in writing.
- e. Any faulty Swimsuit Dryer unit under warranty must be returned to the Company's factory in the original packaging supplied in the original purchase. Failure to do so may result in the warranty given to become null and void. Replacement shipping cartons can be supplied by Shoretan, but are chargeable.

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End of Terms.